

Annexure C

Investor Complaints Data For InvestMentor Securities Limited - DP

Trend of annual disposal of complaints

SN	Year	Carried Forward from Previous Year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	0	0	0	0
2	2018-19	0	0	0	0
3	2019-20	0	0	0	0
4	2020-21	0	0	0	0
5	2021-22	0	1	1	0
	Grand Total	0	1	1	0

Trend of Monthly disposal of complaints

SN	Month	Carried Forward from Previous month	Received	Resolved	Pending
1	2	3	4	5	6
1	December - 2021	1	0	1	0
2	January - 2022	0	0	0	0
3	February - 2022	0	0	0	0
4	March - 2022	0	0	0	0
5	April - 2022	0	0	0	0
6.	May - 2022	0	0	0	0
	Grand Total	1	0	1	0

Data for month ending on 31.05.2022

SN	Received From	Carried Forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^(in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0		0
2	SEBI (SCORES)	0	0	0	0	0		0
3	Depositories							
4	Other Sources (if any)	0	0	0	0	0		0
5	Grand Total	0	0	0	0	0		0

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.